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MackGolf Courses

a great experience for all



Terms and Conditions

Ethic

MackGolf Courses are open access pay and play Courses where everyone has an equal opportunity to experience golf in a friendly and relaxed environment. We are committed to introducing children, young adults and the inexperienced to golf in a safe sporting environment in which they can have fun whilst learning and developing. To achieve our ethos, a tee-time booking allocation is operated.

Health and Safety

Golf can be dangerous – be aware of fellow golfers, course staff, park visitors and slippery surfaces. All persons acknowledge that they enter a Course, its surrounds and premises at their own risk and consent to the risk of loss, damage or injury howsoever caused. All persons have a duty of care not to behave in such a way that others may be injured by their actions. You also have a duty to take care not to injure yourself. The use of golf shoe cleats (rubber spikes) can be risky on many surfaces. Commonsense dictates and it is a player's own responsibility to discontinue play when there is danger from lightning, fog, ice or hard ground. The Course Staff have priority at all times; when they are ready, they will stand aside and give a clear signal. Any player out on the course when Reception closes continues to play at their own risk acknowledging that there is no Staff on-site. In case of emergency, when contacting the Emergency Services advise them of our postcode which is printed on the scorecard.

Access

All persons wishing to play must have been granted a tee time before entering the course. Each individual is only allowed to reserve one tee time per telephone call or personal visit. 10 minutes prior to play all players must book in at Reception and be beside the starting tee 5 minutes before their tee off time. Peak days are designated Saturday, Sunday and Public Holidays. Off-peak days are Monday to Friday inclusive but excluding Public Holidays. "No shows" will be subject to our penalty guidelines.

Course Restrictions

We reserve the right to close at anytime, for any reason. Restrictions can apply to all golfers – these could include full or partial Course closure, limited play to protect the course, temporary tees and greens and maintenance work. Bad weather through November to March is inevitable and playing restrictions are considered to be an acceptable part of playing winter golf. It is not an attainable target for our Courses to be open all the year but we do strive to extend the amount of play possible.

Golf Round and Pace of Play

A round will be deemed to have commenced once a player has teed off at the designated starting tee and playing the course in order to the designated finishing hole. Players must play without undue delay and in accordance with our pace of play guidelines, which are that all players should keep up with the players in front and that the maximum period of time allowed to complete an 18-hole round is 4 hours 15 minutes (Rules of Golf 6-7 note 2).

Code of Conduct and Complaints

The overriding principle is that consideration should be shown to others, and to the care of the course, at all times. All players should conduct themselves in a disciplined manner, demonstrating courtesy and sportsmanship. Any complaint, be it about the state of the course or about the conduct of a member of Staff, is to be made directly to the Duty Manager and not to any other member of Staff. The Duty Manager will investigate and resolve the complaint.

Pre-Paid Tickets

- An Annual ticket offers discounted green fees and is valid for 12 calendar months.
- A Monthly ticket is only available by Online purchase. Tickets are sold in limited numbers and so are subject to availability.

Your Home Course must be the MackGolf Course nearest to your main residence (checked by postcode). Your valid ticket grants you free play at any MackGolf Course, subject to a teetime being available. Tickets do not confer any constitutional rights nor guarantee that a tee time will be available. "No Show" penalties apply. Limited roundage may apply. The due amount is payable in advance of its start date and is non-refundable and non-transferable. If payment is not received by the due date the ticket will lapse. Suspensions may be granted for a medical condition, supported by a doctor's note. Access to the Course is by a finger print swipe at the biometric reader – otherwise the appropriate greenfee must be paid.

If for any reason Mack Trading prematurely terminate their operating agreement at the Course, a pro-rata refund for the unused portion of their Ticket will be paid to all customers so affected.

Data Protection

Information provided by customers is used for processing and administration purposes, and to provide details of MackGolf news and events.

Revised: 1st January 2018. Terms and conditions may vary from time to time.

Date _____ Signature _____ Print Name _____
