

KRUEGER-HASKELL GOLF COURSE

REFUND POLICY & PROCEDURES

FOR

2019 ANNUAL SEASON GOLF PASS HOLDER

Refund Policy

In the best interest of operating the Krueger-Haskell Golf Course, the City of Beloit, Parks & Recreation Services Division has implemented the following Refund Policy for individuals who have purchased an annual season golf pass.

No refunds will be issued, except under the following conditions:

1. Due to a medical debilitating illness (medical documentation required)
2. Due to death of Pass Holder (Death Certificate Required)

All refund requests must be completed on the official refund request form available at the point of sale, and submitted to the Manager of Golf Operations for consideration. The Manager of Golf Operations and the Golf Committee will determine if the refund request will be accepted or denied, and notify the applicant within 10-15 days from the time of submission. No cash refunds will be awarded; all refunds will be processed through the City Finance Office and may take at least 10-15 days from the time of submission. **All refunds are based upon the pro-rated matrix as indicated below, and will be subject to an additional \$25.00 administration fee being deducted from this rate.**

Refunds based on the following:

MAXIMUM REFUNDS AVAILABLE:

BEFORE THE COURSE OPENS-----100% (Minus \$25.00 Administration Fee)

OPENING DAY – 4/30/2019----- 75% (Minus \$25.00 Administration Fee)

5/1/2019 – 5/31/2019----- 50% (Minus \$25.00 Administration Fee)

6/1/2019 – 6/30/2019----- 25% (Minus \$25.00 Administration Fee)

NO REFUNDS AFTER 6/30/2019

All refunds and exchanges pay a \$25.00 administration fee

The City of Beloit Reserves the right to issue refunds based upon the best interest of the golf operations.

Adopted and approved by the City of Beloit Golf Committee at the Krueger-Haskell Golf Course on July 18, 2012; the Refund Policy will be effective as of January 1, 2013.