



St. Andrews

GOLF & COUNTRY CLUB

Permanent T-Times

Thank you for choosing St. Andrews for your permanent t-time. We appreciate your support and our goal is to provide a great golf experience. St. Andrews continues to make improvements to the golf courses, clubhouse, and practice center and we are confident that next year will be the best ever for our customers. Additionally, we have a reduced permanent t-time member green fee available on weekdays for you and your guests. The information below will detail the permanent t-time package and hopefully answer any questions you may have.

1. When do permanent tee times start? The chart below details the starting and ending dates for permanent times.

2018 Permanent T- Time Season

<u>Tee Time</u>	<u>Length</u>	<u>Start</u>	<u>End</u>
6:00	20 weeks	April 14 & 15	August 25 & 26
6:07	21 weeks	April 14 & 15	September 1 & 2
6:15	22 weeks	April 14 & 15	September 8 & 9
6:22	23 weeks	April 14 & 15	September 15 & 16
6:30+	24 weeks	April 14 & 15	September 22 & 23

2. Cost of golf for 2018? The individual cost of golf will be \$49.00 to walk and \$66.00 to ride. **Remember, free replays on all 18 hole green fees** – carts extra (subject to tee availability)

3. How often may we cancel or partially cancel our time without penalty? In 2018, each PTT group can cancel four (4) times without penalty. This is the equivalent of sixteen (16) individual segments. We still require that you notify us by Thursday before your tee time so that we may have the opportunity to fill the tee time.

If you cancel a foursome it counts for 4 segments.

If you cancel one person it counts for 1 segment.

If you are canceling all or part of your t-time, you must notify us by Thursday so we may have the opportunity to fill the tee time. Please note: no-shows will be deducted from your deposit.

Please note, if you cancel part of your 4-some, and play with fill-in golfers, you will still be responsible for keeping up with the group ahead of you.

There are 2 ways to cancel or partially cancel your t-time by the Thursday before:

1. Call the pro shop: 630-231-3100 ext. "114", between the hours of 6:00am and 6:00pm.
2. Email Michelle Bockrath, Pro Shop Mgr.: mbockrath@standrewsgc.com
please include: a. group name
b. t-time
c. date of cancellation

Email is highly recommended.

4. What happens if our group has unexpected emergencies? We recognize that unexpected events occur that will prevent your group from complying with the provisions of your permanent time. If this occurs, please contact Bill Crouse at 630-231-3100 x 111, or e-mail at bcrouse@standrewsgc.com.

5. PREFERRED CUSTOMER BONUS PLAN

As permanent tee time golfers, all players listed on your permanent tee time application are eligible for a "preferred" weekday rate of **\$36.00**, including cart (walking will be the same price).

Also, did you know that **juniors** have "Pay Your Age" green fees during the week? They may ride with you for an additional charge.

In addition those groups that attain perfect attendance and have kept pace 90% of the time will receive four complimentary golf and cart certificates.

6. ADDITIONAL BENEFITS

- Complimentary weekend snacks in JJ's Bar & Grill from 10am – 2pm, during the Permanent T- Time Season
- Monthly on course contests
- Appreciation Cookout Lunch during Golf Season
- Raffle for Great Prizes at the Appreciation Cook-Out

7. Why is a deposit required? The required deposit of two weeks of tee times is \$392.00. We require a deposit to secure your time and to fund any no-shows or failures to cancel or partially cancel your time by the Thursday before.

8. Can we play five? Yes, but all players must ride. The group is responsible for the pace of play requirements.

9. What happens if it rains? In the event of severe weather conditions or course conditions such as not allowing carts, an optional day will be determined. When this occurs, your group may choose not to play without penalty, or play with less than four. We will make the determination as soon as possible if the day is optional. Please call the pro-shop at 630-231-3100 x 0 for details. Please note: this decision is not made until the morning of, and is **not made subject to weather forecasts.**

10. Who do we contact about questions/concerns? The General Manager, Bill Crouse, will be available for any questions. He may be reached through the pro-shop, by phone 630-231-3100 ext. 111, or by email bcrouse@standrewsgc.com. Our goal is to provide a great experience. Please contact us at any time if you need assistance.

